

ISQ Patient Feedback Report

Number of patients providing feedback: 39

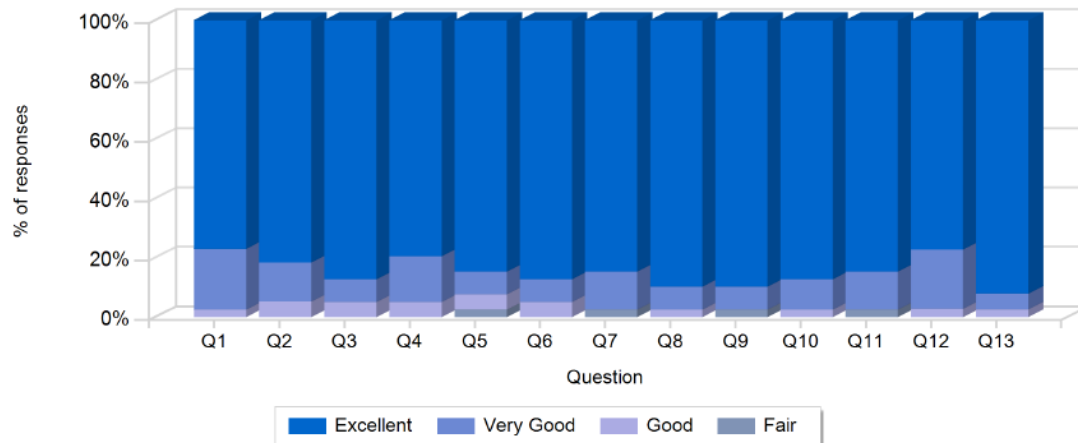
Your patient feedback

Table 1.1: Distribution and frequency of ratings

	Poor	Fair	Good	Very Good	Excellent	Blank / Spoilt
Q1 Satisfaction with visit	0	0	1	8	30	0
Q2 Warmth of greeting	0	0	2	5	31	1
Q3 Ability to listen	0	0	2	3	34	0
Q4 Explanations	0	0	2	6	31	0
Q5 Reassurance	0	1	2	3	33	0
Q6 Confidence in ability	0	0	2	3	34	0
Q7 Express concerns	0	1	0	5	33	0
Q8 Respect shown	0	0	1	3	35	0
Q9 Time for visit	0	1	0	3	35	0
Q10 Consideration	0	0	1	4	34	0
Q11 Concern for patient	0	1	0	5	33	0
Q12 Take care of myself	0	0	1	7	27	4
Q13 Recommendation	0	0	1	2	35	1

Blank/spoilt responses are not included in your mean percentage score analysis.

Graph 1.1: Percentage distribution and frequency of ratings



Please note blank/spoilt responses have not been incorporated in this graphical representation.